



## Ordering Instructions (updated January 23, 2008)

**FAX:** Fill in the appropriate fields. Fax the to us at (519) 425-9989.

**MAIL:** Print the filled order form, and mail it to us at Luscombe Violins Inc. 324045 Mount Elgin Road, RR#2, Mount Elgin, Ontario, Canada N0J 1N0.

**EMAIL:** Email your order to [violins@violins.ca](mailto:violins@violins.ca).

**PHONE:** Orders may be placed by telephone, 10 AM to 4 PM, Monday to Thursday, EST. Our phone number is (519) 425-7858. If we are not available, we may be in the workshop. Please leave a message.

**CURRENCY:** All credit card orders will be processed in Canadian funds; our catalogue is in Canadian Dollars. A currency converter can be found at [www.xe.com](http://www.xe.com)

**ACCEPTED PAYMENT TYPES:** VISA, MasterCard, wire transfer, money order, and check. We can accept wire, money orders, and checks in US funds.

We will contact for verification if any order requires changes.

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### Canadian Orders

A filled order form must accompany payment, if using mail to send your order. Ontario residents add 8% PST. Canadian residents add 6% GST. Residents of Newfoundland, Labrador, New Brunswick and Nova Scotia add 14% HST.

<b>Estimated Shipping Rates within Canada</b> Canadian dollars, subject to change for distant or remote points	<b>Ontario and Quebec</b>	<b>Outside ON and PQ</b>
Shipping for small parcels, UPS or Express Post	\$12.00	\$15.00
Shipping for cases and medium size parcels.	\$18.00	\$25.00
Shipping for cellos and cello cases	\$25.00	\$40.00

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### USA Orders

We regularly ship to the United States. Customs brokerage and duty are covered in the shipping prices (we take care of all customs related fees). There are no Canadian taxes applicable to shipments outside of Canada. Shipments to AK and HI are usually \$10.00 extra.

**Shipping rates to USA:**

More shipping rates can be found at <http://www.violins.ca/info/ordering.html>.

<b>U.S.A. Shipping Rates in U.S. Dollars</b>	<b>UPS 3-7 days</b>
Small packages, under 2 lbs., less than 12" long (Small parts, etc.)	\$15.00
Medium boxes and tubes, 2-6 lbs. (bows, parts, purfling, accessories, smaller tools, etc.)	\$22.00
Violin, viola, case or gig bag or parcel of similar size/weight (up to 12 lbs.)	\$32.00

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### International Orders

We may require payment by money order in advance for orders outside Canada and the U.S.A. or shipping rates and more information please visit <http://www.violins.ca/info/ordering.html>.