

Ordering Instructions

FAX: Fill in the appropriate fields. Fax the to us at (519) 425-9989.

MAIL: Print the filled order form, and mail it to us at:
Lemuel Violins, 324154 Mt. Elgin Rd., Box 44, Mt. Elgin, Ontario, Canada N0J 1N0.

EMAIL: Email your order to violins@violins.ca.

PHONE: Orders may be placed by telephone, 10 AM to 4 PM, Monday to Thursday, EST. Our phone number is (519) 425-7858. If we are not available, we may be in the workshop. Please leave a message.

CURRENCY: All credit card orders will be processed in Canadian funds; our catalogue is in Canadian Dollars. A currency converter can be found at www.xe.com

ACCEPTED PAYMENT TYPES: VISA, MasterCard, money order, and check. We can accept money orders, and checks in US funds.

We will contact for verification if any order requires changes.

Canadian Orders

A filled order form must accompany payment, if using mail to send your order. The following HST rates are added to the following provinces : Ontario, New Brunswick, and Newfoundland add 13%, Nova Scotia residents add 15%, the rest of Canada add 5%. The following rates are for standard ground delivery to most major destinations only. We will lower shipping if available and will contact you if rates are higher. For faster delivery, please see UPS delivery options below.

Estimated Shipping Rates within Canada Canadian dollars, subject to change for distant or remote points	Ontario and Quebec	Outside ON and PQ
Small flat items (total under 200 grams, under 1 cm thick) Examples: Violin/viola strings and bridges, small bow parts, small files. Sent by regular Canada Post air mail, about 4 to 10 days, non-trackable	\$3.50	\$3.50
Small packages, accessories (under 2 lbs.)	\$12.00	\$15.00
Bows, and long packages/tubes (under 2 kg)	\$15.00	\$22.00
Violin Cases, bags and medium size parcels	\$18.00	\$25.00
Violins, violas and outfits	\$22.00	\$28.00
Cello cases, for cellos add an extra \$10.00 for insurance	\$35.00	\$50.00
Instruments – String Bass and Outfit (FedEx Ground Only)	Inquire	

Special UPS Express Shipping Prices	Ontario and Quebec	Outside ON and PQ
UPS 2-day, Guaranteed	N/A	Add \$14.00 to above column
UPS Next Day Service, Guaranteed	Add \$10.00 to above column	Add \$16.00 to above column
UPS Next Day AM morning Priority Service, Guaranteed	Inquire	

USA Orders

We regularly ship to the United States. Customs brokerage and duty are covered in the shipping prices (we take care of all customs related fees). There are no Canadian taxes applicable to shipments outside of Canada. Cost of shipments to AK and HI are \$12.00 extra.

Shipping rates to USA

More shipping rates can be found at <http://www.violins.ca/info/ordering.html>.

U.S.A. Shipping Rates in U.S. Dollars	UPS 3-7 days
Small packages, under 2 lbs., less than 12" long (Small parts, etc.)	C\$18.00
Medium boxes and tubes, 2-6 lbs. (bows, parts, purfling, accessories, smaller tools, etc.)	C\$28.00
Violin or viola cases or gig bag or parcel of similar size/weight (up to 12 lbs.)	C\$35.00
Violins or violas instruments or parcel of similar size/weight (up to 12 lb)	C\$45.00

International Orders

We may require payment by money order in advance for orders outside Canada and the U.S.A. or shipping rates and more information please visit <http://www.violins.ca/info/ordering.html>.